

A STUDY ON FACTORS USED TO MAKE A DECISION IN
SELECTING MULTINATIONAL CREW'S ONBOARD
MALAYSIAN VESSEL ESPECIALLY ON TANKER
OPERATED IN NEAR COASTAL

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**Research Report submitted as partial fulfillment of the requirement for the
degree of Bachelor of Science (Nautical Science and Maritime
Transportation)**

**Department of Nautical Science and Maritime Transportation Faculty of
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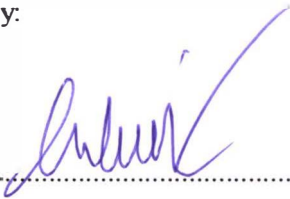
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DECLARATION AND VERIFICATION REPORT

FINAL YEAR RESEARCH PROJECT

It is hereby declared and verified that this research report entitled: A Study on Factors Used to Make a Decision in Selecting Multinational Crews Onboard Malaysian Vessel Especially on Tanker Operated in Near Coastal, by Amirul Ikwan Bin Haji Jali, Student ID: UK 17743 has been examined and all errors identified have been corrected. This report is submitted to the Department of Nautical Science and Maritime Transportation as partial fulfilment towards obtaining the Degree of Bachelor of Science (Nautical Science and Maritime Transportation), Faculty of Maritime Studies and Marine Science, University of Malaysia, Terengganu (UMT).

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DECLARATION

I hereby declare that the work in this thesis is my own except for quotations and summaries which have been duly acknowledged. I also declare that it has not been previously or currently submitted for any other degree in UMT or other institutions.

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ABSTRACT

Malaysia is well-known as a maritime nation in the world. The length of the Malaysian coastline is 4490 km. Malaysia is also a major oil producer in the region. Transactions on marine oil in Malaysia water increased each year. Therefore, the business providing oil transportation gives highly profitable. Some companies only operating vessels transporting oil to either have only run the ship itself or other property rights. To meet the manpower requirements on board and address several issues related to crew problems, many companies have employ crew from countries outside that low labour rate and skills. So, mix crews will bring positive and negative effects to the company in particular. This study was conducted to find out how companies determine or make decisions in selecting the crew to work on their ships. In this study established several criteria that may be used in making the decision. Results from this study can be used to further improve the shipping industry in Malaysia, especially in the case of employing foreigners and help Malaysian seafarers.

ABSTRAK

Malaysia dikenali sebagai salah satu negara maritim di dunia. Panjang perairan Malaysia adalah 4490 km. Malaysia juga adalah pengeluar minyak utama di rantau ini. Transaksi minyak di laut Malaysia meningkat setiap tahun. Oleh itu, perniagaan bagi menyediakan pengangkutan minyak amat menguntungkan. Sesetengah syarikat hanya menjalankan operasi mengangkut minyak samada memiliki kapal sendiri atau hanya menguruskan kapal hak milik lain. Untuk memenuhi keperluan tenaga kerja di atas kapal dan mengatasi beberapa masalah isu berkaitan krew, kebanyakan syarikat mengambil krew luar dari negara-negara yg mempunyai kadar buruh yang rendah dan mahir. Dengan itu, pecampuran krew asing dan tempatan akan membawa kesan yang positif dan negatif kepada syarikat khususnya. Kajian ini dilakukan bagi mengetahui bagaimana syarikat menentukan atau membuat keputusan dalam memilih krew untuk bekerja di atas kapal mereka. Dalam kajian ini telah ditetapkan beberapa kriteria yang mungkin digunakan dalam membuat keputusan itu. Hasil dari kajian ini boleh digunakan bagi memperkasakan lagi industri perkapalan di Malaysia terutamanya dalam hal menggaji warga asing dan membantu pelaut-pelaut Malaysia.