

FINAL REPORT OF INDUSTRIAL TRAINING AT
MARIWASA KRAFTANGAN SDN BHD
KUALA KANGSAR

BY

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INDUSTRIAL TRAINING REPORT PREPARED FOR
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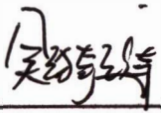
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APPROVAL SHEET

I, **WOO IE LIAN** hereby declare that the Report of Industrial Training for the course **PGN 4799** is based on my original work. The content of this report are my personal views based on the theory and experience gained during my Industrial Training.

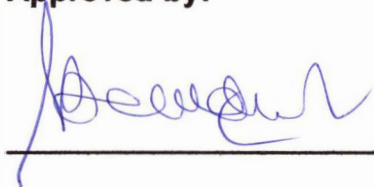
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EXECUTIVE SUMMARY

Mariwasa Kraftangan Sdn. Bhd. was established on 8th July 1975. its core business are producing awarded medals and decorations, metal based gift items, army and police metal-based uniform accessories, silverware and silver products, gift boxes, bullion, commemorative coins, Malaysian circulation coins, key chain and other gift items, there are about 166 employees operating in the factory every day. Mariwasa Kraftangan Sdn. Bhd. was certified by ISO 9001:2000 at 2004. Mariwasa Kraftangan Sdn. Bhd. Success to get the tender from federal and state to produce awarded medals and army and police metal-based uniform accessories, Mariwasa Kraftangan Sdn. Bhd. also supply its products to Republic of Maldives, Les De France and government of Kuwait. Mariwasakraf Tangan Sdn. Bhd. intends their aim to attract more new customer in the coming season to wider their market. Mariwasa Kraftangan Sdn. Bhd. Has achieved their success up until today due to the result the quality of their product that can meet the customer needs and wants beside that hey also focus on the skill of on time delivery the component part to their customer. Even though, there are four departments in Mariwasa Kraftangan Sdn. Bhd., but they still need improvement. At these three months of training at Mariwasa Kraftangan Sdn. Bhd., there are several systems that the trainee has observed, the system are production system, new recruitment systems and purchasing systems. In these three department, the trainee found that each of the system still having problems because of lack of management skill in Mariwasa Kraftangan Sdn Bhd. In this report, it will analyse the problems that occur in its daily operating, and also suggest the solutions for the problems, hopefully it may improve the management skill of Mariwasa Kraftangan. Sdn. Bhd. The trainee will also mention all of the types of the suggestion that could help to solve the problems, and improve the management skills.